

The WSA would like to remind residents with sewer grinder pumps to minimize water usage in the event of a power outage during the storm. Please know that grinder pumps have only a limited wastewater storage capacity.

In order to maximize storage, prior to losing power, run the water in your home until you hear the pump activate.

Turn the water off and allow the grinder pump to run until it shuts off automatically.

When the pump shuts off, your tank will now be empty which will provide for additional storage space during an outage.

If you have a duplex unit (two pumps), special attention must be taken to ensure that both pumps turn on when water is added to the tank.

If the power outage continues for more than 24 hours, the WSA will take additional measures to assist you by providing a one-time start-up/pump out of your grinder pump.

To request this service or assistance with any other sewer related emergency, please contact Michael Bedard at 401-603-6698.

Thank you and stay safe!